

## Corrigendum No. 2

### Renewal of the subscription of SecurityScorecard Cyber Security Rating Platform for Two (02) years | June 2025-Closed RFP

#### RFP NO. SBI/GITC/Cyber Security/2025/2026/1362

#### **Pre-Bid Queries and Responses**

Vendor Name	SI No.	RFP Page No	RFP Clause No	Existing Clause	Query/ Suggestions	SBI Response
CyberAssure Services Private Limited	1	30	42: Termination For Convenience	<p>i. The Bank, by written notice of not less than 90 (ninety) days, may terminate the Contract, in whole or in part, for its convenience, provided same shall not be invoked by the Bank before completion of half of the total Contract period (including the notice period).</p> <p>ii. In the event of termination of the Agreement for the Bank's convenience, Service Provider shall be entitled to receive payment for the Services rendered (delivered) up to the effective date of termination.</p>	We request that Termination clause shall be added for a cause and not for convenience	Please adhere to the published guidelines of the RFP
CyberAssure Services Private Limited	2	38 & 40	Appendix-B: Bidder's Eligibility Criteria	<p>The Bidder should be a profitable organization on the basis of profit before tax (PBT) for at least 02 (two) out of last 03 (three) financial years (FY 2021-22, FY 2022-23 and FY 2023-24) mentioned in para 2 above. (<b>Page 38</b>)</p> <p>ii. Bidder who solely on its own, fulfils each eligibility criteria condition as per the RFP terms and conditions and who are having Start-up company status, can claim exemption for eligibility criteria mentioned at SI. No. 4 to 5 in table above.</p> <p>a) The Bidder must have an average turnover of a minimum of Rs. 1.5 Crores during the last 03 (three) financial year(s) i.e., FY 2021-22, FY 2022-23 and FY 2023-24.</p> <p>b) The Bidder should be a profitable organization on the basis of profit before tax (PBT) for at least 01 (one) out of last 03 (three) financial years (FY 2021-22, FY 2022-23 and FY 2023-24) (<b>page 40</b>)</p>	Values are different in both clauses, kindly confirm which is to be considered	<p>Eligibility Criteria SI No. 4 - Please adhere to the published guidelines of the RFP.</p> <p>Eligibility criteria mentioned at SI. No. 4 and 5 in table above are relaxed for Startups subject to their meeting of quality and technical specifications. Bidder to note the following: Point no. II (a) : The Bidder must have an average turnover of a minimum of Rs. 75 Lakhs during the last 03 (three) financial year(s) i.e., FY 2021-22, FY 2022-23 and FY 2023-24.</p>

CyberAssure Services Private Limited	3	43	Appendix-D: 4 - Payment schedule	Payment schedule One Time, Within 60 days after successful delivery and installation of the product	Payment terms stated as 60 days, we would request either advance or 30 days	Please adhere to the published guidelines of the RFP
CyberAssure Services Private Limited	4	42	Appendix-D: 3 - Help Desk Requirements	e) Dedicated /toll Free Telephone No. for Service Support: BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.	We will assign you a dedicated phone number but we would request an exemption for a toll free number	Please adhere to the published guidelines of the RFP
CyberAssure Services Private Limited	5	43	Appendix-B: Bidder's Eligibility Criteria	10. The bidder, if participating as Channel Partner of any OEM, then OEM should have a support center and level 3 escalation (highest) located in India.	L1 and L2 support to be provided by the Bidder and L3 support will be extended by the OEM representative from India	Please adhere to the published guidelines of the RFP
CyberAssure Services Private Limited	6	61	Appendix-K	Data Processing Agreement	SecurityScorecard does not collect any personal information and CyberAssure as Bidder will also not have access to any PII	Reseller/Channel Partner has to submit Data Processing Agreement signed by OEM.
CyberAssure Services Private Limited	7	57	Appendix-J: 4. Earnest Money	4. Earnest Money 4.2 Unless otherwise stipulated in the Bid document / RFP, the Earnest Money/Security Deposit shall be valid upto a period of five years or the complete conclusion of the contractual obligations to the complete satisfaction of both the BIDDER and the BUYER, including warranty period, whichever is later	The RFP is for 2 years hence the EMD validity shall also be for 2 years	PRE CONTRACT INTEGRITY PACT SI No. 4.2 - Unless otherwise stipulated in the Bid document / RFP, the Earnest Money/Security Deposit shall be valid upto the period of Reverse Auction or the complete conclusion of the contractual obligations to the complete satisfaction of both the BIDDER and the BUYER, including warranty period, whichever is later.

CyberAssure Services Private Limited	8	58	Appendix-J: 6. Fall Clause	6. Fall Clause; The BIDDER undertakes that it has not supplied/is not supplying similar product/systems or subsystems at a price lower than that offered in the present Bid in respect of any other Ministry/Department of the Government of India or PSU or any other Bank and if it is found at any stage that similar product/systems or sub systems was supplied by the BIDDER to any other Ministry/Department of the Government of India or a PSU or a Bank at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to the BUYER, if the contract has already been concluded.	The pricing of the platform is transferred by OEM	Please adhere to the published guidelines of the RFP
CyberSigma	9	15-16	18	<p>ii. All the Bidders who qualify in the evaluation process shall have to participate in the online reverse auction to be conducted by Bank's authorized service provider on behalf of the Bank</p> <p>iii. Shortlisted Bidders shall be willing to participate in the reverse auction process and must have a valid digital signation certificate. Such bidders will be trained by Bank's authorized e-Procurement agency for this purpose. Bidders shall also be willing to abide by the e-business rules for reverse auction framed by the Bank / Authorised e-Procurement agency. The details of e-business rules, processes and <u>procedures will be provided to the short-listed</u></p>	We request for a training of e-Procurement portal and participation in reverse auction	Please adhere to the published guidelines of the RFP
CyberSigma	10	43	Appendix D	Payment schedule- One Time, Within 60 days after successful delivery and installation of the product	Advance payment is requested	Please adhere to the published guidelines of the RFP
CyberSigma	11	61	Appendix K	Data Processing Agreement	No PII involved, hence request for removal of control checks	Reseller/Channel Partner has to submit Data Processing Agreement signed by OEM.